

North America

WELCOME  
TO FIRST CLASS

PASSPORT



FUJITEC



elevators • escalators • autowalks

Company

**FUJITEC**

Locations

69 GLOBAL

Support

9 GLOBAL MANUFACTURING FACILITIES

North America HQ

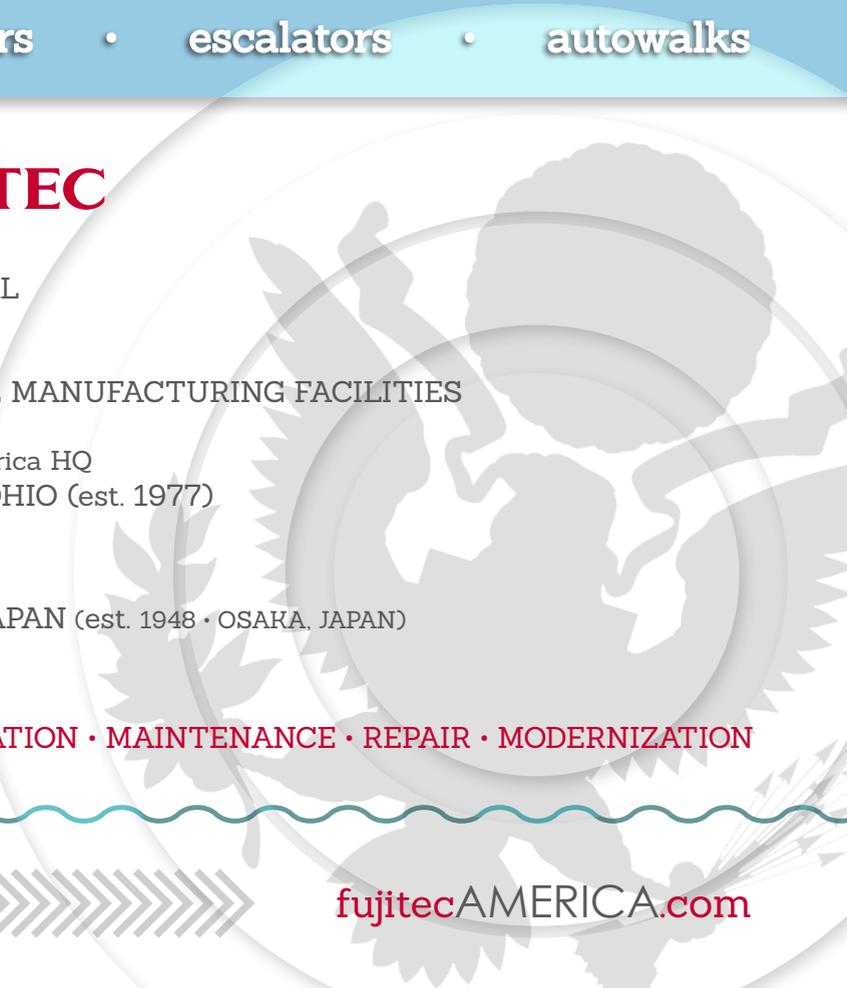
MASON, OHIO (est. 1977)

Global HQ

TOKYO, JAPAN (est. 1948 • OSAKA, JAPAN)

Capabilities

**INSTALLATION • MAINTENANCE • REPAIR • MODERNIZATION**



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## operating tips.

If your elevator begins to malfunction, remove the car from service and contact us at **513.755.6100** to dispatch a technician.



If a car shuts down after hours and your building contains a bank of two or more elevators, consider leaving it out of service until the next business day to avoid additional charges.

## cleaning tips.

**E**levator equipment by nature is extremely sensitive to external and/or unforeseen circumstances. Day-to-day cleaning of cab entrances, fixtures and car operating panels (COP's), greatly reduces down time and provides an inviting experience for tenants. Proper care and maintenance is essential for everyday operation and we aim to perform these duties as a part of any maintenance agreement. We ask you to partner with us collectively to provide First Class Maintenance.



**1) Do not apply ANY cleaner** directly to buttons, controls, etc. Make sure water or other liquids are not sprayed, applied or leaked into gaps surrounding buttons, switches and faceplates.



**2) Do not use String Mops.** Strings wrap around door gibs causing doors to malfunction and the car to shut down.

### DAMP LINEN CLOTH

- Muntz/Bronze Surfaces
- Car Interior Panels
- Electronic Door Detectors
- Plastic Lenses/Buttons



### DUSTER

- Hall Fixtures
- Suspended Ceilings
- Hard to Reach areas

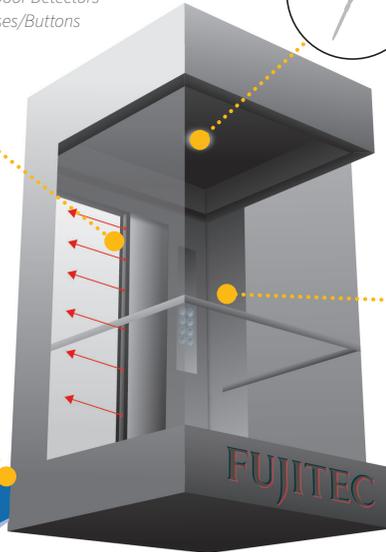
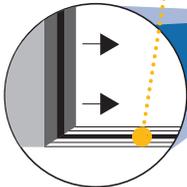
### VACUUM

- Make Sure Suitable for flooring type
- Vacuum Sills Daily
- Use 120V Plug in Car Operating Panel
- *Never use an extension cord to run power inside the elevator*



### SHEILA SHINE

- Confirm no Protective Coating is present
- Stainless Steel **ONLY**
- Apply to Linen Cloth
- Wipe with Grain



**Please consult your Fujitec representative if deeper cleaning is necessary. Place car on Independent Service before Cleaning. Turn "OFF" Independent Service when complete. Use caution around electrical components.**

**MYTH** If an elevator cable breaks, the car will fall.

**TRUTH** Elevators are supported by multiple steel cables. Each can support more than a fully loaded car.

**MYTH** Elevator doors will open when the cab is not there.

**TRUTH** Elevator cabs control the opening of hall doors, engaging the door to open. If there's no cab - door will not open.

**MYTH** You can climb out the emergency escape hatch inside the elevator.

**TRUTH** The emergency escape hatch can only be locked and accessed from a technician above the car.

**MYTH** Elevators are not a safe place when movement stops or if it gets stuck.

**TRUTH** Elevator cabs are "safe rooms." Use alarm or emergency telephone to notify if movement stops. NEVER LEAVE CAB WITHOUT TRAINED EXTERNAL HELP.

**MYTH** The elevator I was on just fell several feet.

**TRUTH** Elevators don't drop or fall. Controlled descents can stop quickly resulting in a violent shift in downward momentum causing the perception of dropping.

**MYTH** People are intimidated when the doors open a second or two prior to reaching a floor.

**TRUTH** High rise/busy elevators have a pre-opening feature where the cab can engage the doors once it is in a door free safety zone. Be aware of your surroundings at all times.

**MYTH** If the elevator gets stuck, I will run out of air.

**TRUTH** There are mandatory requirements for elevators to be equipped with ventilation. Many offer their own A/C.

**MYTH** Placing your hand between closing elevator doors will automatically re-open the cab to allow entry.

**TRUTH** Using your hand (or any other appendage) to stop door operation can result in injury.